**Sofia Flores**

Hartford CT | (123) 456-7891 | sflores@email.com

**Summary**

Extremely methodical Quality Assurance Engineer with 15 years of experience who will consult with managers on product goals, anticipate user behaviors and write software test cases.

**Education**

**Green Valley State**

**Aug '98-Aug '02**

*Computer Science/Software Engineering*

**Experience**

&nbsp;

**Retail Ocean, Senior Quality Assurance Engineer**

**Jul '19 - Current**

* Set quality standards along with best practices for testing practices on the appropriate product teams
* Participate in daily/weekly design meetings to work towards a common solution for product quality and reliability
* Mentor developers on the ERP team in software testing practices, appropriate use of automation technologies and proper practices for test suite maintenance
* Assist with new product launches by establishing process controls, quality monitoring and statistical analysis for future reporting to stakeholders

**Crane & Jenkins, Quality Assurance Engineer**

**Aug '15 - Jul '19**

* Oversaw engineering and sustainment disciplines to guide design, testing, maintenance and installation needs on specialized platforms
* Provided guidance for procurement and repair and return processes to ensure that all materials were purchased or repaired according to production needs
* Managed multiple quality projects simultaneously and consistently — in lead or sole champion role

**River Tech, Assistant Quality Assurance Engineer**

**Jan '13 - Aug '15**

* Coordinated periodic testing and scheduled maintenance to ensure proper equipment and system operation
* Led the technical activities of engineers and maintainers and coordinated operations/maintenance
* Planned and executed engineering design, development, maintenance and production activities consistent with customer quality and expected competitive cost

**Certifications**

&nbsp;

* CSM

**Skills**

&nbsp;

* Jira
* Project Management